

THE VISION/TRACTION ORGANIZER™

PORTLAND COMMUNITY SQUASH

VISION:

	 REP the Shield [Embody Respect, Effort, Positivity in every aspect of work] Osprey Strong [Persistent, independent work ethic, dive into the ocean] AEI Committed [Access, Equity, Integration - top priority across all work] 	3-YEAR PICTURE [™]		
CORE VALUES	 4. Team Oriented [Others over self] 5. Dream Chaser [Big thinker, reach for big goals] 	Future Date: December 31, 2023 Revenue: \$1 million		
CORE FOCUS [™]	 Purpose/Cause/Passion: PCS is a community center delivering squash, wellness, and academics in Portland, Maine. We seek to unite neighbors of all ages and backgrounds and to fully support youth on their journeys from elementary school into adulthood. We believe that a commitment to access, equity, and integration makes every community stronger. Our Niche: Community Squash 	 Profit: \$0 Measurables: Access, Equity, Integration; 100 Scholarships complete, Program and Membership at capacity. What does it look like? Rally Portland at 60 students Junior Squash League at 60 students Robust Alumni program Membership at 400 (100 of which are Access Members) Board and committees reflect diversity of Portland Financial sustainability through 100 Scholarships Expansion capital campaign underway 		
10-YEAR TARGET [™]	Portland Community Squash staff, volunteers, members, and participants reflect the diversity of Portland, Maine. We have full representative, fully sustainable programs in an expanded facility.			

MARKETING STRATEGY	Target Market/"The List": Students // Membership // Broad Community	
	 Three Uniques [™]: 1. Access, Equity Integration 2. First name basis; invested in long-term relationships 3. Culture of Respect, Effort, Positivity Proven Process: 1. Connect; 2. Identify the right program, campaign, or volunteer position; 3. Provide orientation; 4. Steward the relationship; 5. Provide feedback Guarantee: Portland Community Squash will be your second home. 	

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1-YEAR PLAN		ROCKS			ISSUES LIST	
Future Date: 12/31/2021 Revenue: \$800,000 Profit: \$0 Measurables: Fundraising, programs, membership, AEI		Future Date: Quarterly Revenue: \$ Profit: \$ Measurables:			2.	COVID-19 Customer dissatisfaction
Goals for the Year:		Rocks for the Quarter: Who			3.	Staff burnout
1.	Scholarship campaign complete	1.	Plan internal + external summer camps. How many spots in each?	SS	4.	Donor fatigue (existing donors)
2.	Rally Portland to 50 students	2.	Onboard four new board members towards diversity goals	BT	5.	Philanthropic ceiling (new donors or lack thereof)
3.	Junior Squash League to 70 students	3.	Present new marketing materials at	BT	6.	
4.	Formalize Alumni engagement + post-secondary program		annual board meeting: PCS Book/Deck,, Design Packet		7.	
5.	Membership to 300	4.	Get to 80 Scholarships	BT	8.	
6.	Board + Committee diversity [20% non-white]	5.	Run safe programs that hold onto relationships with youth and families	SS	9.	
7.	Expansion design + pro-forma complete	6.			10.	
8. Revamped marketing materials		7.		With your cursor in the last row, press Tab to add another row.		
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